

## **QUALITY POLICY**

Infracorr Consulting Pty Ltd is a recognised leader in providing professional engineering solutions related to infrastructure and materials integrity, durability and remediation. Our mission is to:

- Build strong relationships as a trusted and independent advisor;
- Create social, environmental, and financial value for our clients and the wider community; and
- Provide the best advice and solutions by inspiring achievement and growth throughout our organisation.

To help us achieve these goals, Infracorr has established a Business Management System, which complies with ISO 9001, Quality management systems. The purpose of our Business Management System is to:

- Enable us to meet and, wherever possible, exceed the requirements of our customers;
- Uphold regulatory compliance including ongoing review of statutory obligations, standards and codes of practice that apply to our Business;
- Proactively identify, treat and monitor risks that could affect the quality of our services; and
- Implement a Continuous Improvement Program, designed to improve the quality of our services.

To achieve these aims, Infracorr will continually monitor and review the effectiveness of its quality system against its objectives and targets and commits to continually improving the system. Infracorr will ensure that all staff are trained in our quality system and empowered to meet all of its objectives.

All Infracorr staff are responsible for complying with this Quality Policy and the company's Business Management System.

This policy will be communicated to all employees, contractors during induction and will be made available to all interested parties on request. The General Manager is responsible for ensuring that all staff are aware of this Quality Policy, its content and the monitoring of its implementation. The policy is reviewed annually.

Dean Ferguson General Manager

Infracorr Consulting Pty Ltd

Date: 12/12/2019